

About LawNY®



Legal Assistance of Western New York, Inc.® (LawNY®) is a non-profit law firm that provides free legal advice and representation to people with civil legal problems. The Rochester Office of LawNY® has been serving Monroe County since 1968.

If you have a legal problem with a person or agency, and it is not a criminal matter, LawNY® may be able to help you. For many civil legal problems, we are only able to help people who have low income and few assets, and who are US citizens, legal residents, or have a US citizen in the household.

LawNY® serves 13 additional counties both through the Rochester office and 6 other offices in the region. We receive government grants and private funds to pay for our work.

You will not be charged a fee for our services.

FOLLOW US ON SOCIAL MEDIA:



CONTACT US

The Rochester Office of LawNY® can be reached at 585-325-2520.

The more information you can provide to the intake worker the better the advocate can be prepared when you are contacted.

 (585) 325-2520

Telephone Intake Hours:
9:00 AM - 5:00 PM

 **One West Main Street, Suite #400, Rochester, NY 14614**

Walk-in Office Hours:
9:00 AM - 5:00 PM

HABLAMOS ESPAÑOL

If you only speak Spanish or you are more comfortable speaking Spanish, we have Spanish speaking staff. (Si usted solamente habla español, o se siente mas comodo hablando español, tenemos empleados quien hablan Español.)

OTHER LANGUAGES

We can provide interpreters in other languages at your request, including American Sign Language.



Legal Assistance of Western New York, Inc. ® (LawNY®) -

THE ROCHESTER OFFICE

WE ARE A NOT FOR PROFIT
LAW FIRM SERVING MONROE COUNTY.

**Call us or apply for
our services online
at www.LawNY.org**



Our services are free and confidential. All of our offices are wheelchair accessible. Interpreters are available upon request.

OUR MISSION IS TO INCREASE ACCESS TO JUSTICE THROUGH EXCELLENT LEGAL REPRESENTATION, ADVOCACY AND SERVICE.



OUR SERVICES

SENIOR LEGAL SERVICES PROJECT

Our Senior Legal Services Project provides legal assistance to clients 60 years old and older. Typical issue areas we can assist with include:

- Medicare
- Medicaid
- Health Care Issues and Advance Directives
- Powers of Attorney
- Housing Problems including eviction defense and rights of nursing home residents
- Social Security, SSI & SSD
- Public Benefits, Debtor/Creditor Issues, & other consumer matters

EMPLOYMENT & REENTRY PROJECT

LawNY® advocates help individuals re-entering society from incarceration and persons with criminal records, prioritizing individuals seeking to obtain or maintain employment. LawNY® often handles cases involving the following:

- Denial or termination of employment
- Ineligibility for licensure, permits or contracts
- Disqualification from public education
- Child Support arrears that accrued during a period of incarceration
- Obtaining clearance to work in the healthcare field
- Certificates of Rehabilitation
- Sealing Pursuant to CPL 160.59

HOUSING & EVICTION DEFENSE

Tenants served with court papers may call the Tenant Defense Project (TDP) at 1-585-504-6195. TDP is a collaborative project between multiple civil legal service providers in Monroe County. We handle housing problems such as:

- Eviction Cases (City/Suburb)
- Public/Subsidized Housing Problems
- Section 8 Housing Problems
- Tenants Rights & Responsibilities
- Poor Housing Conditions
- Illegal Lock-outs
- Illegal Utility Shut-offs
- Denial of Housing Subsidy

PUBLIC BENEFITS

We provide legal assistance, focusing on individuals who have been denied, discontinued, or sanctioned, from the following:

- Public Assistance
- SNAP (Food Stamps)
- Medicaid
- Childcare
- Utility Shut Offs
- Denial of Shelter Placement
- Rental Arrears

EDUCATION

We support families in obtaining appropriate educational services. Once an educational plan is in place, we help with IEP/504 compliance, problems with the disciplinary process, and advice on bullying, homelessness and residency issues.

HEALTH LAW

Health Insurance Navigators: LawNY® advocates who help individuals and families enroll in health insurance through the New York State of Health (NYSOH) Marketplace. We can enroll people in Medicaid, Child Health Plus, and the Essential Plan. Direct Line: 1-855-250-7748

Community Health Advocates (CHA): Our CHA advocates work to resolve health insurance issues such as:

- Medicare and Medicaid
- Health Plan or Provider
- Medical Billing Disputes
- Prescription Drug Assistance Programs
- Medical Services & Equipment Needs,
- Complaints and Appeal Rights
- Charity Care
- Financial Assistance

Independent Consumer Advocacy Network (ICAN): Our ICAN advocates help individuals and their families enroll in and use managed care plans that cover long term care services. Direct line: 1-877-566-0398

AND MUCH MORE!

LawNY® also provides legal advice and representation to special populations including:

- Veterans and their families
- Victims of crime and their families
- Homeless Individuals
- Patients of Rochester Regional Health (RRH) and the University of Rochester Medical Center (URMC)

WHEN IN DOUBT - CALL US!