



# **COVID-19 & PRIVATE** STUDENT LOANS IN NYS

This information is up to date as of April 23, 2020. Please contact our office for the most up to date information.

## RELIEF FOR PRIVATE STUDENT LOANS

New Yorkers with privately-held student loans who are impacted by COVID-19 are eligible for relief. Contact your student loan servicer for help with your loans.

#### **FORBEARANCE**

New York residents can request a minimum 90 day forbearance on private student loans. You have to call your loan servicer to request this relief.

### **LATE FEES WAIVED**

If you cannot pay your private student loans on time, New York borrowers will not face any late fees or negative credit reporting.

#### **DEBT COLLECTION SUSPENDED**

All debt collection lawsuits for private student loans owed by New York residents have been suspended for 90 days.

#### FILE COMPLAINTS WITH DFS

If your loan servicer is not providing you with the relief outlined above, file a complaint with the Department of Financial Services at www.dfs.ny.gov.

#### BE SAFE. BE AWARE.

To read more about this announcement go to: https://www.dfs.ny.gov/press\_releases/pr202004072



