Legal Assistance of Western New York, Inc. ®

We provide free legal aid to people with civil legal problems in western New York.

www.lawny.org

Rochester Location

Serves Monroe County

Address: One West Main Street, 4th Floor Rochester, NY 14614

Phone: 585-325-2520

TDD: 585-325-2547

Fax: 585-325-2559

Office Hours: 9:00 am - 5:00 pm

Telephone Intake Hours: 10:00 am - 2:00 pm

Other Office Numbers:

Fair Housing Enforcement Project: 866-671-FAIR

Health Insurance Navigators: 855-250-7748

Independent Consumer Advocacy Network (I-Can): 877-566-0398

*** IMPORTANT COVID-19 NOTICE:***

In the interest of helping to limit the impact and spread of COVID-19, the physical LawNY offices located in Bath, Elmira, Geneva, Ithaca, Jamestown, Lakeville, Olean and Rochester are currently closed to walk-in clients. However, our programs and services are OPEN. Current clients, individuals in need of legal services, and community agencies can continue to contact our offices. We are also meeting with current clients and potential clients in person by APPOINTMENT ONLY, where we adhere to strict safety guidelines.

You can find the contact information for each LawNY office by clicking here.
We know that the uncertainty at this time will add additional strain to our client community who risk loss of income, inaccessible resources and health insecurity. We continue to do our work in the interest of and the wellbeing of those most in need. Our thoughts are with you as we all navigate this challenging time.

Services:

**Fair Housing:**

- Discrimination in renting
  - Federal Protected Classes: Race, Color, Religion, National Origin, Gender, Familiar Status, Disability. Additional Categories in NYS: Age, Marital Status, Sexual Orientation
- Accommodation of disabled individuals (e.g., ramp or therapeutic animal)

**Housing:**

- Evictions
- Terminations from Rochester Public Housing, Section 8
- Subsidized housing issues
- Landlord problems
- Landlord Disputes (Repairs, Utility Shut-offs by landlord)

**Employment Rights and Rights of Persons with Criminal Records:**

- Employment Discrimination
- Employment Clearance for Background Checks by Public Agencies
• Certificates of Relief from Disability/ Certificates of Good Conduct

• Public Benefits denials based on Criminal Record ("Fleeing Felon" and UIB Misconduct)

• Employment Discrimination based on Criminal Record (Re-entry issues)- All Counties

Public Benefits:

• Denials, Sanctions, or Discontinuances of Public Assistance, Food Stamps, Medical Assistance, Child Care benefits, Non Dependent Grantee, HEAP, etc.

• Denials, Sanctions or Discontinuances of Emergency Placements

• Representation at Fair Hearings

• The Nutrition Outreach & Education Program conducts pre-screenings & assists Food Stamp applicants in Monroe County. Call (585) 295-5624.

Health Law (All 14 Counties within LawNY wide)

• Barriers to enrollment and retention of benefits
• Denials of health care services
• Coordination of benefits
• Access to care for uninsured persons
• Access to health insurance programs
• Reduction of medical debt
• Managed Long-term Care Issue

The Navigator Project assists individuals in applying for Medicaid and health insurance plans under the Affordable Care Act. (Monroe and Livingston Counties)

Seniors Legal Services Project:

Click here for additional information for Seniors

Civil legal problems faced by individuals sixty years of age and older including:
• Power of Attorney/ Advanced Care Directives (Wills)
• Healthcare issues (including Medicare and Medicaid)
• Evictions
• Rights of Nursing Home and Adult Home Residents
• Social Security Overpayments
• Public Benefits
• Simple Wills
• Debtor/Creditor

The Project may, in certain circumstances, make referrals to private attorneys.

Veterans

• Civil legal problems named above faced by veterans and their families.

Consumer

• Pull credit report for homeless individuals to help them with housing

Our Services Change - Call Our Office - 585-325-2520

The only way to be sure about whether we can help you is to call our office. Because our funding is limited, we are always seeking new grants to fund our services to low-income people. Sometimes, we get new grants that allow us to offer new services. Sometimes, grants end that once paid for us to do special kinds of legal work.