**Legal Assistance of Western New York, Inc. ®**

We provide free legal aid to people with civil legal problems in western New York.

www.lawny.org

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**Rochester Location**

*Serves Monroe County*

**Address:** One West Main Street, 4th Floor Rochester, NY 14614

**Phone:** 585-325-2520

**TDD:** 585-325-2547

**Fax:** 585-325-2559

**Office Hours:** 9:00 am - 5:00 pm

**Telephone Intake Hours:** 10:00 am - 2:00 pm

*Other Office Numbers:*

Fair Housing Enforcement Project: 866-671-FAIR

Health Insurance Navigators: 855-250-7748

Independent Consumer Advocacy Network (I-Can): 877-566-0398

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*** IMPORTANT COVID-19 NOTICE: ***

Our Rochester office is currently open to the public during normal business hours (listed above). In the interest of helping to limit the impact and spread of COVID-19, we ask that all potential clients and current clients of our offices wear masks while inside our offices. We will adhere to strict safety guidelines and limit the number of individuals in our waiting rooms, disinfect frequently touched surfaces, and perform health screening questionnaires for all of our staff and visitors of our office.
Services:

Fair Housing:

- Discrimination in renting
  - Federal Protected Classes: Race, Color, Religion, National Origin, Gender, Familiar Status, Disability. Additional Categories in NYS: Age, Marital Status, Sexual Orientation
- Accommodation of disabled individuals (e.g., ramp or therapeutic animal)

Housing:

- Evictions
- Terminations from Rochester Public Housing, Section 8
- Subsidized housing issues
- Landlord problems
- Landlord Disputes (Repairs, Utility Shut-offs by landlord)

Employment Rights and Rights of Persons with Criminal Records:

- Employment Discrimination
- Employment Clearance for Background Checks by Public Agencies
- Certificates of Relief from Disability/ Certificates of Good Conduct
- Public Benefits denials based on Criminal Record (“Fleeing Felon” and UIB Misconduct)
- Employment Discrimination based on Criminal Record (Re-entry issues)- All Counties
Public Benefits:

- Denials, Sanctions, or Discontinuances of Public Assistance, Food Stamps, Medical Assistance, Child Care benefits, Non Dependent Grantee, HEAP, etc.
- Denials, Sanctions or Discontinuances of Emergency Placements
- Representation at Fair Hearings
- The Nutrition Outreach & Education Program conducts pre-screenings & assists Food Stamp applicants in Monroe County. Call (585) 295-5624.

Health Law (All 14 Counties within LawNY wide)

- Barriers to enrollment and retention of benefits
- Denials of health care services
- Coordination of benefits
- Access to care for uninsured persons
- Access to health insurance programs
- Reduction of medical debt
- Managed Long-term Care Issue

The Navigator Project assists individuals in applying for Medicaid and health insurance plans under the Affordable Care Act. (Monroe and Livingston Counties)

Seniors Legal Services Project:

Click here for additional information for Seniors

Civil legal problems faced by individuals sixty years of age and older including:

- Power of Attorney/ Advanced Care Directives (Wills)
- Healthcare issues (including Medicare and Medicaid)
- Evictions
- Rights of Nursing Home and Adult Home Residents
- Social Security Overpayments
• Public Benefits
• Simple Wills
• Debtor/Creditor

The Project may, in certain circumstances, make referrals to private attorneys.

Veterans

• Civil legal problems named above faced by veterans and their families.

Consumer

• Pull credit report for homeless individuals to help them with housing

Our Services Change - Call Our Office - 585-325-2520

The only way to be sure about whether we can help you is to call our office. Because our funding is limited, we are always seeking new grants to fund our services to low-income people. Sometimes, we get new grants that allow us to offer new services. Sometimes, grants end that once paid for us to do special kinds of legal work.

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