

Legal Assistance of Western New York, Inc. ®



We provide free legal aid to people with civil legal problems in western New York.

www.lawny.org

Consumer Law Project

LawNY launched the Consumer Law Project on December 1, 2017. Our Consumer Hotline provides callers with basic information and pro se resources on different topics such as:

- credit reports,
- debt collection,
- scams,
- student loans,
- identity theft,
- vehicle repossession,
- lemon law issues, and more.

In addition to getting answers to pressing legal questions, LawNY advocates provide full representation to eligible callers in many consumer cases.

The project covers Monroe, Ontario, Wayne, Seneca, Yates, Livingston, Tompkins, Tioga, Allegany, Steuben, Chemung, Schuyler, Cattaraugus, and Chautauqua counties.

In order to reach our Hotline, please first contact your local LawNY office. They will direct you to the Hotline messaging system, where you can leave a voicemail. An advocate from our Consumer Law Project will call you back within three business days to speak with you and give you information about your rights.

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<http://www.lawny.org/node/229/consumer-law-project>

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