

## Table of Contents

# Important Changes to New York Medicaid, Child Health Plus and the Essential Plan

Para ver este artículo en español por favor [visite aquí](#). (To view this article in Spanish, [visit here](#)).

Do you or a family member currently have health insurance through New York State Medicaid, Child Health Plus or the Essential Plan? Starting in Spring 2023, New York State will resume eligibility reviews and renewals for people enrolled in these programs. This means you may need to take action to renew your health insurance or the insurance of your family members.

Here are some things you can do now to get ready.

### **1) Sign up for text alerts**

Sign up to receive SMS/MMS Text alerts from NY State of Health so you don't miss important health insurance updates, including when it's time to renew your coverage.

To subscribe, text START to 1-866-988-0327.

### **2) Make sure your address is up to date**

Make sure NY State of Health has your current mailing address, phone number and email address so they can contact you about your health insurance. To update your information:

- Call NY State of Health at 1-855-355-5777 (TTY: 1-800-662-1220)
- Log into your account at [nystateofhealth.ny.gov](https://nystateofhealth.ny.gov), or
- Contact an enrollment assistor

If you enrolled in Medicaid through your county's Medicaid office or through New York City's Human Resources Administration, contact that office to update your address and contact information.

### **3) Take Action**

When it is time to renew your health insurance, you will receive a letter from NY State of Health or a renewal packet if you enrolled through your county's Local Department of Social Services or the New York City Human Resource's Administration. This letter/packet will let you know what you need to do to renew your coverage and how much time you have to respond. Follow the instructions right away.

### **Have Questions?**

Contact 1-855-250-7748 to speak with a local Navigator today.

\*\*\*\*\*

(c) Legal Assistance of Western New York, Inc. ®

This article provides general information about this subject. Laws affecting this subject may have changed since this article was written. For specific legal advice about a problem you are having, get the advice of a lawyer. Receiving this information does not make you a client of our office.

Last Reviewed Date: April 2023

Last updated on September 17, 2025.

[Health](#)

Print

Print

## Table of Contents

### NEWS

News & publications

[More News](#)

September 16, 2025

LawNY® in the News

2025 -Cutting free legal aid would put justice out of reach for many New...

[Read More about LawNY® in the News](#)

August 19, 2025

General Information for Filing an Article 7-D Petition

Para ver este artículo en español por favor visite aquí. (To view this article...

[Read More about General Information for Filing an Article 7-D Petition](#)

## Our Partners

We proudly receive support from the following (to read a full list of our supporters, visit the "Who We Are" tab above):





---

*PDF downloaded from <https://www.lawny.org/page/557/important-changes-new-york-medicaid-child-health-plus-and-essential-plan>*