

# Ithaca Location



## **Serves Tioga and Tompkins Counties**

**Address:** 902 Taber Street, Suite 1 Ithaca, New York 14850

**Phone:** 607-273-3667

**Toll Free:** 800-724-4170

**Fax:** 607-273-5521

**Telephone Intake Hours:** Monday-Friday 9:00am - 12:30 pm and 1:30 pm - 5:00 pm (closed for lunch)

**Services:**

**Public Benefits**

- Social Security Disability and SSI
- Public assistance and Temporary Housing Assistance
- Food stamps (SNAP)
- Fuel assistance (HEAP)

### **Housing (tenants only)**

- Evictions
- Public and subsidized housing (Section 8)
- Substandard conditions
- Mobile home issues
- Utility shut-offs

### **Homeownership**

- Mortgage foreclosure
- Tax foreclosure
- Land contracts
- Mobile home issues

### **Family (for victims of domestic violence and/or sexual assault)**

- Orders of Protection
- Custody/visitation
- Support

### **Health Care**

- Medicaid
- Medicare
- Denials of health care services
- Coordination of benefits
- Access to care for uninsured persons
- Access to health insurance programs
- Reduction of medical debt
- Managed long-term care

### **Employment Rights and Rights of Persons with Criminal Records**

- Employment clearance for background checks by public agencies
- Certificates of Relief from Civil Disabilities/Certificates of Good Conduct
- Public benefits denials based on criminal record ("fleeing felon" and UIB misconduct)
- Employment Discrimination based on criminal record (re-entry issues)

### **Elder Law**

- Wills, health care proxies, and powers of attorney

### **Consumer**

- Advice regarding debt collection, credit reports, consumer scams, student loans, vehicle repossession, identity theft, and bankruptcy

### **Uncontested divorce**

- Pro se divorce clinic

We are able to refer a limited number of other civil matters to private attorneys on our pro bono panel. Such representation is free of charge, but we can only make the referrals when an appropriate lawyer is available. For this reason, we may maintain a very short waiting list and we may have to ask potential pro bono clients to call us back at a later date. (We get many more requests for divorce, for example, than we have lawyers to whom we can refer those requests).

### **Our Services Change - Call Our Office**

The only way to be sure about whether we can help you is to call our office. Because our funding is limited, we are always seeking new grants to fund our services to low-income people. Sometimes, we get new grants that allow us to offer new services. Sometimes, grants end that once paid for us to do special kinds of legal work.





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The end of January marks the end of Poverty Awareness Month. To recognize this...

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SNAP benefits for November 2025 may be delayed.The New York State Office of...

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