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Ithaca Location



Serves Tioga and Tompkins Counties

Address: 902 Taber Street, Suite 1 Ithaca, New York 14850

Phone: 607-273-3667

Toll Free: 800-724-4170

Fax: 607-273-5521

Telephone Intake Hours: Monday-Friday 9:00am - 12:30 pm and 1:30 pm - 5:00 pm (closed for lunch)

Services:

Public Benefits

- Social Security Disability and SSI
- Public assistance and Temporary Housing Assistance
- Food stamps (SNAP)
- Fuel assistance (HEAP)

Housing (tenants only)

- Evictions
- Public and subsidized housing (Section 8)
- Substandard conditions
- Mobile home issues
- Utility shut-offs

Homeownership

- Mortgage foreclosure
- Tax foreclosure
- Land contracts

- Mobile home issues

Family (for victims of domestic violence and/or sexual assault)

- Orders of Protection
- Custody/visitation
- Support

Health Care

- Medicaid
- Medicare
- Denials of health care services
- Coordination of benefits
- Access to care for uninsured persons
- Access to health insurance programs
- Reduction of medical debt
- Managed long-term care

Employment Rights and Rights of Persons with Criminal Records

- Employment clearance for background checks by public agencies
- Certificates of Relief from Civil Disabilities/Certificates of Good Conduct
- Public benefits denials based on criminal record ("fleeing felon" and UIB misconduct)
- Employment Discrimination based on criminal record (re-entry issues)

Elder Law

- Wills, health care proxies, and powers of attorney

Consumer

- Advice regarding debt collection, credit reports, consumer scams, student loans, vehicle repossession, identity theft, and bankruptcy

Uncontested divorce

- Pro se divorce clinic

We are able to refer a limited number of other civil matters to private attorneys on our pro bono panel. Such representation is free of charge, but we can only make the referrals when an appropriate lawyer is available. For this reason, we may maintain a very short waiting list and we may have to ask potential pro bono clients to call us back at a later date. (We get many more requests for divorce, for example, than we have lawyers to whom we can refer those requests).

Our Services Change - Call Our Office

The only way to be sure about whether we can help you is to call our office. Because our funding is limited, we are always seeking new grants to fund our services to low-income people. Sometimes, we get new grants that allow us to offer new services. Sometimes, grants end that once paid for us to do special kinds of legal work.



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United Way
of Tompkins County
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February 14, 2025

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