

Independent Consumer Advocacy Network (ICAN)

LawNY® is part of the Independent Consumer Advocacy Network (ICAN). We have an ICAN advocate who can assist individuals and their families enroll in and use managed care plans that cover long term care services. This includes home care services. We can answer questions, give you information and advice, and try to solve your problems using negotiation and formal appeal processes.

Our ICAN advocate may be able to help you if:

- You need help with your daily activities (such as bathing, dressing, walking, chores); and
- You have Medicaid or qualify for Medicaid; and
- You are enrolled in (or need help joining) a Managed Long Term Care plan or Medicaid Managed Care plan.

Our Expert Health Counselor can assist residents of the following counties: Allegany, Cattaraugus, Chautauqua, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, and Yates.

ICAN is a program of the Community Service Society, funded by the State of New York.

For help with Managed Long Term Care, call:

1-877-566-0398

Last updated on July 30, 2021.

[Print](#)

[Table of Contents](#)

[NEWS](#)

News & publications

The news about recent activities for needed peoples.

[More News](#)

5 Apr 2024

Appellate Division Rules that Defective Code Enforcement in Rental Properties Requires Legislative Fix

Media Contact: David Kagle, Housing Project Managing Attorney, 607-776...

[Continue Reading](#)

13 Dec 2023

New York State Clean Slate Act

The Clean Slate Act (CPL 160.57) will automatically seal an individual's New...

[Continue Reading](#)