

Independent Consumer Advocacy Network (ICAN)

LawNY® is part of the Independent Consumer Advocacy Network (ICAN). We have an ICAN advocate who can assist individuals and their families enroll in and use managed care plans that cover long term care services. This includes home care services. We can answer questions, give you information and advice, and try to solve your problems using negotiation and formal appeal processes.

Our ICAN advocate may be able to help you if:

- You need help with your daily activities (such as bathing, dressing, walking, chores); and
- You have Medicaid or qualify for Medicaid; and
- You are enrolled in (or need help joining) a Managed Long Term Care plan or Medicaid Managed Care plan.

Our Expert Health Counselor can assist residents of the following counties: Allegany, Cattaraugus, Chautauqua, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, and Yates.

ICAN is a program of the Community Service Society, funded by the State of New York.

For help with Managed Long Term Care, call:

1-877-566-0398

Last updated on July 30, 2021.

[Print](#)

[Table of Contents](#)

NEWS

News & publications

[More News](#)

March 12, 2026

Managing Your Utility Costs

Para ver este artículo en español por favor visite aquí.If you're struggling to...

[Read More about Managing Your Utility Costs](#)

January 29, 2026

January 2026 Poverty Awareness Month

The end of January marks the end of Poverty Awareness Month. To recognize this...

[Read More about January 2026 Poverty Awareness Month](#)

October 31, 2025

SNAP Benefit Update as of October 31, 2025

SNAP benefits for November 2025 may be delayed.The New York State Office of...

[Read More about SNAP Benefit Update as of October 31, 2025](#)

Our Partners

We proudly receive support from the following (to read a full list of our supporters, visit the "Who We Are" tab above):



LSC | America's Partner
for Equal Justice
LEGAL SERVICES CORPORATION



PDF downloaded from <https://www.lawny.org/ICAN>