

## Table of Contents

# Community Health Advocates (CHA) Project

LawNY has Community Health Advocates (CHA) who can work with you one-on-one, based on your schedule, to help answer your questions and resolve your health insurance issues. They may be able to assist you with issues related to:

- Medicare and Medicaid
- Health Plan or Provider
- Medical Billing Disputes
- Prescription Drug Assistance Programs
- Medical Services & Equipment Needs
- Complaints and Appeals Rights
- Charity Care and Financial Assistance

Our Health Advocates can assist residents of the following counties:

Allegany, Cattaraugus, Chautauqua, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Tioga, Tompkins, Wayne, and Yates County.

**For more information about health insurance issues please call:**

**585-325-2520**

**Articles that may be of interest to you:**

[COVID-19 & Health Insurance](#)

Last updated on July 30, 2021.

[Print](#)

[Print](#)

## Table of Contents

### NEWS

#### News & publications

[More News](#)

October 31, 2025

SNAP Benefit Update as of October 31, 2025

SNAP benefits for November 2025 may be delayed. The New York State Office of...

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September 16, 2025

LawNY® in the News

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