



## ABOUT US

Legal Assistance of Western New York, Inc.® (LawNY®) has been providing free civil legal aid to communities since 1968, over 50 years. Here are some examples of legal problems that LawNY® often handles:

- Your landlord is threatening to evict you.
- You have been denied Unemployment Insurance benefits.
- You have been denied Public Assistance.
- You are facing foreclosure on your home.

These are just a few examples. We can only accept a certain number of cases. If we cannot assist you, we will do our best to put you in touch with another organization that can. **This brochure covers the main areas of law we practice, but when in doubt, please contact one of our offices to see if we can help.**



## HAVE QUESTIONS? CALL US:

Due to changes in funding, our services often change. The best way to find out if LawNY® can help you is to contact your nearest LawNY® location:

**Bath Office**  
(Serving Allegany and Steuben)  
☎ (607) 776-4126

**Elmira Office**  
(Serving Chemung and Schuyler)  
☎ (607) 734-1647

**Geneva Office**  
(Serving Livingston, Ontario, Seneca, Wayne, and Yates)  
☎ (315) 781-1465

**Ithaca Office**  
(Serving Tompkins and Tioga)  
☎ (607) 273-3667

**Jamestown Office**  
(Serving Chautauqua)  
☎ (716) 664-4535

**Olean Office**  
(Serving Cattaraugus)  
☎ (716) 373-4701

**Rochester Office**  
(Serving Monroe)  
☎ (585) 325-2520



## LEGAL ASSISTANCE OF WESTERN NEW YORK, INC. ®

WE ARE A NOT FOR PROFIT  
LAW FIRM SERVING THE  
FOLLOWING COUNTIES:

Allegany, Cattaraugus, Chautauqua,  
Chemung, Livingston, Monroe, Ontario,  
Schuyler, Seneca, Steuben, Tioga,  
Tompkins, Wayne and Yates

## CALL US OR APPLY FOR OUR SERVICES ONLINE AT [LAWNY.ORG](http://LAWNY.ORG)



Our services are free and confidential. All of our offices are wheelchair accessible. Interpreters are available upon request.



# OUR SERVICES

## HOUSING

We offer services to those at risk of or those who are facing eviction or foreclosure. We also assist with housing discrimination complaints.

## PUBLIC BENEFITS

We can often assist with SSI, SSD, SNAP, and Unemployment Benefit denials. We can also often assist with SNAP applications.

**FIND US ONLINE AT  
WWW.LAWNY.ORG**

## HEALTH

We offer services to assist with health insurance enrollment, issues with health insurance, and assist with managed care plans that cover long term care services, including home care services.

## CONSUMER

We can often assist individuals with issues related to debt collection, credit reports, consumer scams, student loans, vehicle repossession, identity theft, and bankruptcy.



## HOW WE HELP

### 01 DIRECT LEGAL ADVOCACY

We meet with individuals to review their specific legal needs. This can sometimes involve going with you and advocating for you through fair hearings and court appearances. In 2022, we closed 6,500 cases, benefiting over 14,700 individuals.

### 02 INFORMATION ABOUT RIGHTS

Sometimes individuals just need legal information on how to solve their legal issue rather than a fair hearing or court appearance. In 2022, we offered legal information to 1,480 individuals through telephone consultations.

### 03 OUTREACH & EDUCATION

We work to continuously be out in the community educating individuals and community groups about their rights. In 2022, we attended over 850 outreach events, reaching over 40,000 individuals.

### 04 REFERRALS

LawNY® partners with several other human service organizations. If we cannot assist you, we will do our best to connect you with another organization that can.

## AGING

We often provide services to individuals over the age of 60 with long term planning such as creating wills, health care proxies, and more.

## DOMESTIC VIOLENCE

We offer holistic legal assistance to survivors of domestic violence and sexual assault with civil legal needs related to the abuse such as housing, restraining orders, and much more.

## FOLLOW US ON SOCIAL MEDIA:



## REENTRY

We offer services to individuals reentering society from incarceration and those with criminal records, prioritizing in stabilizing housing or employment.

## AND MUCH MORE!

LawNY® has a wide variety of other programs throughout our seven offices including name/gender marker change clinics, uncontested divorce clinics, an education advocacy project, and much more. Call us to find out more!